



**Welcome
House**

Opening doors for people
with developmental disabilities

2012/2013

ANNUAL REPORT





A MESSAGE FROM OUR PRESIDENT AND EXECUTIVE DIRECTOR

Dear Friends,

Welcome House has opened doors for people with developmental disabilities for over 40 years. Each and every day over 160 clients benefit from the tremendous experience, training and compassion of our staff of over 300 caregivers. Welcome House is committed to opening doors to full and rewarding lives for our clients every single day.

At Welcome House we believe it is our job to not only continue to provide quality residential services, but to constantly look to the future to meet the ever changing needs of this

burgeoning, very vulnerable population. The last two years have been years of building for Welcome House -- building a vision for the future of our organization and building a foundation for the people in our community with developmental disabilities who look to us for support. We have achieved tremendous growth and do believe that we are well-positioned in the future to continue to meet the needs of people with developmental disabilities.

We are so grateful to those of you who help Welcome House open doors. Thank you to our families who entrust us with the care of their loved ones. Thank you to those who provide financial support to maintain and grow our operations. Thank you to our staff who show up every day dedicated to the clients they serve. Thank you to our volunteers who dedicate countless hours to Welcome House. But most of all, thank you to our clients for inspiring us each and every day. It is for you that we open doors...

Nick Alexander
President

Tony Thomas
Executive Director



Opening doors to

INDEPENDENT LIVING





Opening doors to

HEALTHY LIFESTYLES



Welcome House believes that each of our clients should live healthy, active lifestyles to the best of their abilities. Welcome House introduced new healthy menus to all of our sites, encouraged physical fitness, and created a new home health entity to service individuals with developmental disabilities and their family members.

Staff in our homes received instruction on healthy meal planning and healthier food choices, skills that positively affect not only our clients but our staff in their own lives. The menus have been well-received and many of our clients have thrilled their physicians with their healthy lifestyles!

In addition to healthy food choices, Welcome House's wellness committee has engaged staff and clients in contests and activities designed to make healthy living and physical fitness

a constant in their lives! Clients are going on more walks, skating, dancing and participating in fitness programs throughout our community!

The last two years have also seen the creation of Welcome House Home Health, a Home Health Care Provider specializing in serving individuals with Developmental Disabilities and their caregivers who are in need of skilled nursing care at home. Welcome House identified the need for home health care services based on the large number of individuals with developmental disabilities living in family homes who are not able to access services through residential programs because of long waiting lists, and whose caregivers are likewise in need of health care services. WHHH is currently undergoing an accreditation process through the Joint Commissions and hopes to begin serving clients in the general community in 2014.



Opening doors to

FRIENDSHIP & COMMUNITY



STIMULATING ACTIVITIES & STRONG FRIENDSHIPS

Welcome House goes far and beyond people's basic needs. Welcome House is dedicated to providing a high quality of life for the people we serve -- that includes stimulating activities, strong friendships, and participating in activities that bring joy and happiness.

One of the favorite Welcome House activities is the Virginia Beach trip. For the last 5 years Welcome House clients have clamored to be included in the infamous trip. Each year about 25 clients and 8 staff members head to Virginia Beach for fun in the sun and countless other excursions and activities. The trip creates life-long memories for everyone involved! Staff also accompany clients on trips to Amish Country, Kalahari, and coming soon -- Disney!

Another activity in which over 80 of our clients participate is the Welcome House Bowling League. Bowlers head to the lanes weekly for an evening of fun and friendship -- and, of course, bowling competition! The season concludes with a bowling banquet where the much-coveted awards are presented.

In addition to all of the planned Welcome House activities, staff also work with clients to determine their areas of interest and assist them to participate in community events including watching a movie, dance performance, live theater, library, or just getting ice cream with friends! Oh -- and we can't forget the Tribe! Welcome House clients are well-represented at just about every game -- a fact acknowledged by the Indians!



Opening doors to
PEACE OF MIND



DEDICATED CARE GIVERS & LIFE FULFILLING SERVICES

“You need to keep Welcome House healthy so that it will be here for my daughter when we can’t be anymore,” a mother recently said to one of our program staff. That statement says it all... We at Welcome House have a tremendous responsibility to the families of those in our care. We must keep this organization strong now and in the future, because we have made a commitment to provide care and services to those in our community who cannot care for themselves. This is a charge that guides our work at Welcome House every day.

Families with loved ones being served by Welcome House can rest assured that

their family members are being well-cared for and living meaningful, fulfilling lives. Welcome House staff work with families and clients to ascertain their needs, desires, and most of all the quality of life measures that are so important to each and every one of us.

Welcome House guarantees peace of mind for the families who have entrusted their loved ones to our care. For families with a loved one with developmental disabilities, that peace of mind is invaluable. In the words of a family member, “The anxiety your care has removed from my heart for her future is priceless.”



Opening doors to

FUTURE GENERATIONS



ADAPTING TO THE CHANGING NEEDS OF CLIENTS AND FAMILIES

At Welcome House we are not content with just the services we currently provide. We are continually developing innovative programming for future generations of people with developmental disabilities -- people with different needs and expectations that our current clients and their families have.

The needs of individuals with developmental disabilities are ever-changing. Welcome House is committed to adapting to the changing needs of clients and families by staying ever aware of changes in the field. And we are also attuned to the changing wishes of families of individuals with developmental disabilities.

As part of our dedication to meeting future needs, Welcome House acquired the current County Archives Building in Ohio City. We will be creating a 24-suite complex designed to meet the needs

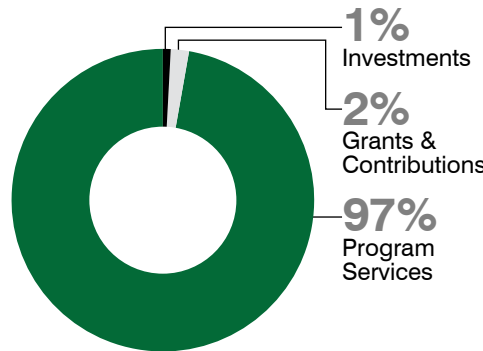
of young adults with developmental disabilities. This building will serve young adults with developmental disabilities and possibly mental health diagnoses who have recently been released from the foster care system. The ultimate goal will be to help all of the young adults living in this setting to be able to move on one day and live fully in the community. The Therapeutic Community will be there for them once they leave to help with crisis situations that these young adults will face in the future as they rent their own apartment, attempt fuller work schedules, and become stronger members of our larger community.

As exciting as this project is, it is going to take time. The County records won't be removed from the building for over a year, and only then can construction begin. Our goals is to welcome our first clients in 2016!

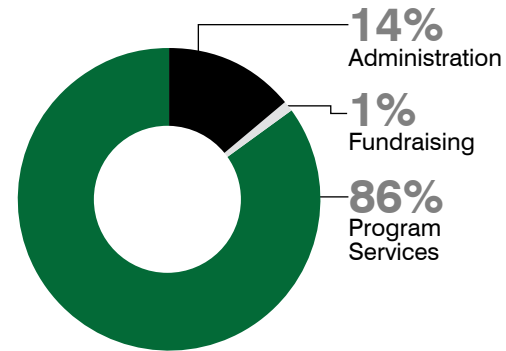
FINANCIALS

2012

Revenue & Support
\$8,988,532

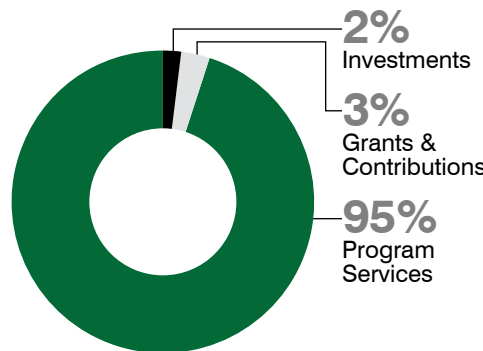


Expense Allocation
\$8,841,842

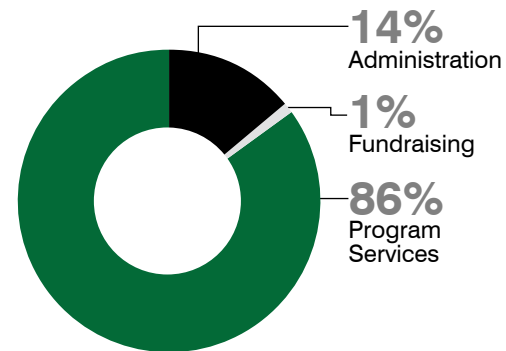


2013

Revenue & Support
\$9,409,926



Expense Allocation
\$9,100,350



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\$100,000

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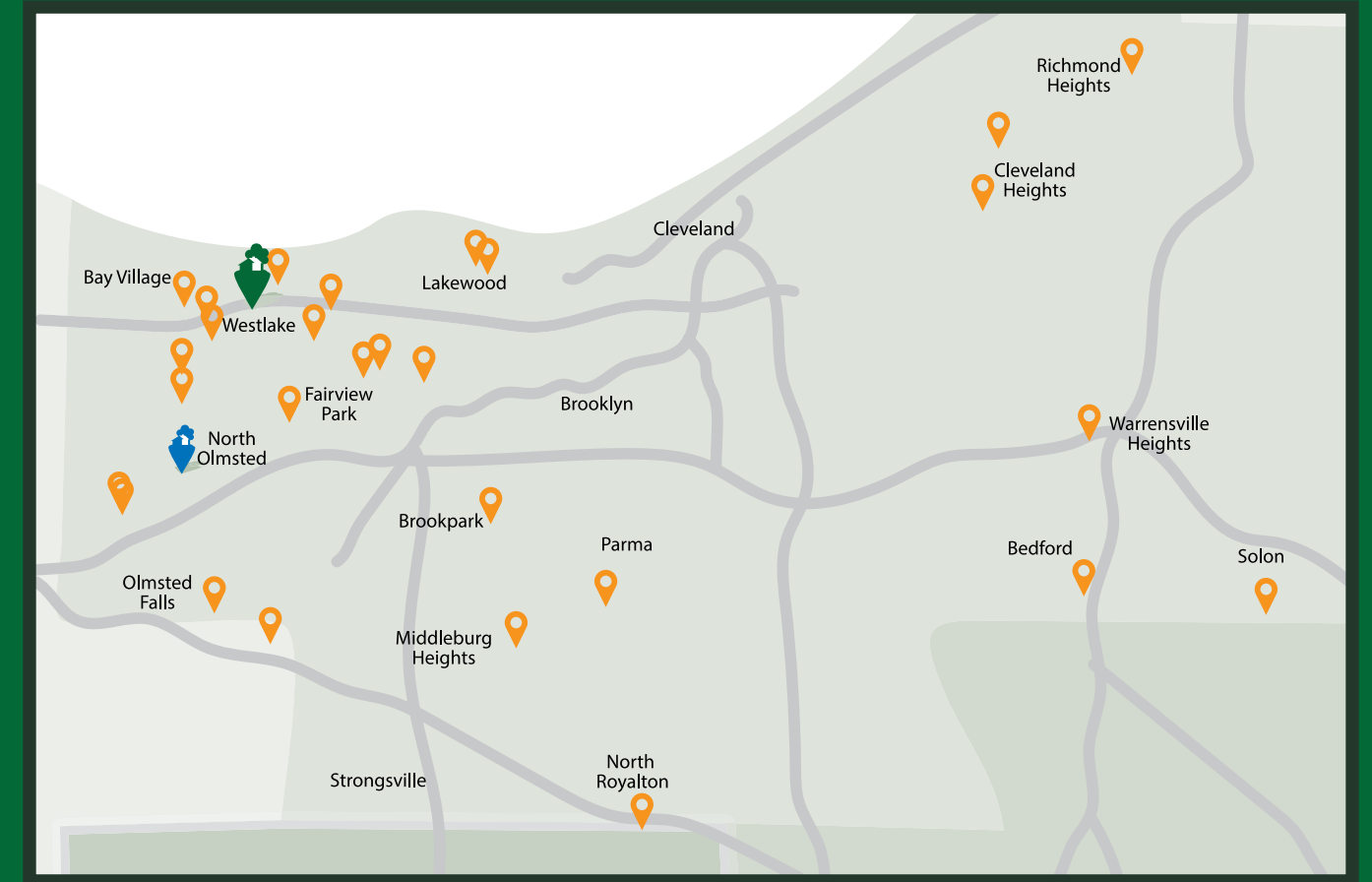
IN MEMORIUM



Welcome House and West Haven Foundation recently lost two of our beloved life members, Vi Britton and Warren B. Smith. We will be forever grateful to these remarkable individuals who dedicated countless hours to not only the creation of Welcome House but also to all individuals with developmental disabilities.



WHERE WE ARE





Welcome House

West Haven Foundation
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www.welcomehouseinc.org

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Welcome House is dedicated to helping individuals with intellectual and developmental disabilities live full and rewarding lives by providing a variety of residential services in an atmosphere of a caring community.